



Cancellation policy

We require 14 days cancellation notice prior to your scheduled arrival date, otherwise we will charge you a cancellation fee as below.

10% of your total amount + viviTravels service costs will be charged if you cancel from 14 to 8 days prior to your scheduled arrival date.

33% of your total amount + viviTravels service costs will be charged if you cancel from 7 to 3 days prior to your scheduled arrival date.

80% of your total amount + viviTravels service costs will be charged if you cancel 2 day prior to your scheduled arrival date.

100% of your total amount will be charged if you cancel on your scheduled arrival date or No show.