

**Payment methods:**

In order to confirm your booking you must make a 30% downpayment of the total price of the trip. The balance of the total price of the trip must be paid at least 30 days before departure.

**Cancellation policy:**

All cancellations must be sent by email to the local agency. The cost of cancellation procedures changes according to the time in which the cancellation takes place:

Over 30 days before departure: 30% of the cost of the trip (land services)

Between 30 and 19 days before departure: 50% of the cost of the trip (land services)

Between 19 and 8 days before departure: 75% of the cost of the trip (land services)

Less than 8 days before departure: 100% of the cost of the trip ( land services)

Once issued, air tickets cannot be refunded.